



DISASTER RECOVERY - BUSINESS CONTINUITY PLAN

Updated August 26, 2020

Red Cloud Securities Inc. has developed a Business Continuity Plan (BCP) that will allow key operations to resume within 48 hours should a significant business disruption occur. If our office is rendered inaccessible for more than 2 business days, Red Cloud can continue to operate via a remote-based working environment. If you are unable to contact your Registered Representative through their normal business telephone number, please call our toll-free number 1-877-919-5979 and your call will be rerouted. If necessary, please ask to be connected to our Compliance Department at (416) 613-1438 for appropriate assistance. In the event of an on-going crisis, updated contact information and status reports will be posted to our website on a regular basis.